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CLOUD COMPANY

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## Privacy Policy

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Pea Soup Hosting Limited | Dakota, De Havilland Drive, Weybridge, KT13 0YP, UK

This privacy policy will explain how our organisation uses the personal data we collect from you when you use our website.

Topics:

- What data do we collect?
- How do we collect your data?
- How will we use your data?
- How do we store your data?
- Marketing
- What are your data protection rights?
- What are cookies?
- How do we use cookies?
- What types of cookies do we use?
- How to manage your cookies
- Privacy policies of other websites
- Changes to our privacy policy
- How to contact us
- How to contact the appropriate authorities

## What data do we collect?

We collect the following data:

- Personal identification information (Name, email address, phone number, etc.)

## How do we collect your data?

You directly provide PeaSoup Hosting Limited with most of the data we collect. We collect data and process data when you:

- Register online or place an order for any of our products or services.
- Voluntarily complete a customer survey or provide feedback on any of our message boards or via email.
- Use or view our website via your browser's cookies.

We may also receive your data indirectly from the following sources:

- 3rd-party technology and business partners and data research agencies
- We collect your data so that we can:
- Process your order and manage your account.
- Email you with special offers on other products and services we think you might like.
- To provide you with a better service, keeping you with maintenance and service upgrades.

If you agree, we will share your data with our partner companies so that they may offer you their products and services. When we process your order, it may send your data to, and also use the resulting information from, credit reference agencies to prevent fraudulent purchases.

## How do we store your data?

We will store or transfer some of your personal data within the European Economic Area ("EEA"). The EEA consists of all EU member states, plus Norway, Iceland, and Liechtenstein. This means that your personal data will be fully protected under the Data Protection Legislation, GDPR, and/or equivalent standards by law. We will not keep your personal data for any longer than is necessary in light of the reason(s) for which it was first collected.

## Marketing

We would like to send you information about our products and services of ours that we think you might like, as well as those of our partner companies. If you have agreed to receive marketing, you may always opt-out at a later date. You have the right at any time to stop us from contacting you for marketing purposes. If you no longer wish to be contacted for marketing purposes, please opt-out or contact us directly.

## What are your data protection rights?

We would like to make sure you are fully aware of all of your data protection rights. Every user is entitled to the following:

The right to access - You have the right to request copies of your personal data. We may charge you a small fee for this service.

The right to rectification - You have the right to request us to correct any information you believe is inaccurate. You also have the right to request from us to complete information you believe is incomplete.

## How will we use your data?

The right to erasure - You have the right to request us to erase your personal data, under certain conditions.

The right to restrict processing - You have the right to request us to restrict the processing of your personal data, under certain conditions.

The right to object to processing - You have the right to object to PeaSoup's processing of your personal data, under certain conditions.

The right to data portability - You have the right to request us to transfer the data that we have collected to another organisation, or directly to you, under certain conditions.

If you make a request, we have one month to respond to you. If you would like to exercise any of these rights, please contact us at our email:

Call us at +44 (0)1932 450 400

Or write to us at info [at] peasoup.cloud

## What are cookies?

Cookies are text files placed on your computer to collect standard Internet log information and visitor behaviour information. When you visit our websites, we may collect information from you automatically through cookies or similar technology.

## How do we use cookies?

Our Company uses cookies in a range of ways to improve your experience on our website, including:

- Keeping you signed in
- Understanding how you use our website

## What types of cookies do we use?

There are a number of different types of cookies, however, our website uses:

- **Functionality** - We use these cookies so that we recognise you on our website and remember your previously selected preferences. These could include what language you prefer and the location you are in. A mix of first-party and third-party cookies is used.
- **Advertising** - We use these cookies to collect information about your visit to our website, the content you viewed, the links you followed and information about your browser, device, and your IP address. We sometimes share some limited aspects of this data with third parties for advertising purposes. We may also share online data collected through cookies with our advertising partners. This means that when you visit another website, you may be shown advertising based on your browsing patterns on our website.

## How to manage cookies

You can set your browser not to accept cookies, and the above website tells you how to remove cookies from your browser. However, in a few cases, some of our website features may not function as a result.

### **Privacy policies of other websites**

The PeaSoup website contains links to other websites. Our privacy policy applies only to our website, so if you click on a link to another website, you should read their privacy policy.

### **Changes to our privacy policy**

We keep our privacy policy under regular review and place any updates on this web page.

This privacy policy was last updated on 09 March 2023.

### **How to contact us?**

If you have any questions about PeaSoup's privacy policy or the data we hold on you, or you would like to exercise one of your data protection rights, please do not hesitate to contact us.

Email us at [info \[at\] peasoup.cloud](mailto:info@peasoup.cloud)

Call us at +44 (0) 1932 450400

### **How to contact the appropriate authority?**

Should you wish to report a complaint or if you feel that we have not addressed your concern in a satisfactory manner, you may contact the Information Commissioner's Office.

## Document information

### **Important Notice**

This document has been prepared by PeaSoup Hosting for the sole use of PeaSoup Hosting and its recipient. The contents are confidential and must not be communicated in whole or in part to any other party without the prior written approval of PeaSoup Hosting.

PeaSoup Hosting has prepared this document in good faith based on the information made available to it. Many factors outside PeaSoup Hosting current knowledge or control may affect the recipient's needs and plans. The statements in this document are qualified accordingly.

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## Change of history

Version	Date	Author	Notes
1.0	Feb 2021	M. Bradburn	Initial document
1.1	Mar 2023	A. Malinowski	Formatting